

# Pharmacy S.O.S

## Newsletter

Welcome To The Pharmacy S.O.S Newsletter



### **\*\*MMR Service Providers\*\***

If your pharmacy is a HMR/RMMR Service Provider, an important announcement was made recently at ConPharm 2011 in Darwin.

All Service Providers must now provide details of **each of the accredited pharmacist's certificates** who conduct reviews for your pharmacy. A "Section 90

Pharmacy Notification of Accredited Pharmacists Form" must be completed and returned to Medicare by 31<sup>st</sup> August 2011.

**Please contact us on 1300 505 247, or call Medicare on 08 8274 9641 for more information.**

**See Page 2 for more details of the announcement...**

### ISSUE 3, JULY 2011

#### Features:

## MMR

Changes to HMRS and RMMRs announced. Action is required if you are a service provider.

Pages 1 and 2



### David's Locuming Adventures

Page 3



Testimonials from the FMRC Workshop... coming up in September.

Page 4

*"60 Minute Locum Service Or It's FREE!"*  
1300 505 247

## "BOOST YOUR FINANCIAL MANAGEMENT"



At Novotel Darling Harbour

**SYDNEY 21-23 September 2011**

Presented by Geoff Perry, FMRC Bus Dev.

Over 2,000 Pharmacists have attended

**Gain 26 CPE points**

*"The most practical, demystifying course I have been to."*

- Megan Kelly, Kiama



## More on the MMR Changes

The following is an extract from an announcement made by, and is reproduced with permission from, the AACP:

### **5CPA UPDATE- MMR Program Changes**

The 5<sup>th</sup> Community Pharmacy Agreement (5CPA), announced in mid 2010, proposed changes to elements of both the Home Medicines Review (HMR) and Residential Medication Management Review (RMMR) programs.

The AACP has been given permission to announce that:  
For the HMR Program from 1 October 2011:

- General practitioners will be able to refer directly to accredited pharmacists as well as per existing arrangements;
- Rural loading payments will be based on the location of the consumer, rather than the location of the Section 90 pharmacy and paid by the Guild

For the RMMR program from 1 October 2011:

- RMMR and QUM services will be separated and have separate payments
- All RMMRs must be collaborative
- QUM services may be conducted by registered pharmacists, who can contract separately with the

### *Aged Care Facility.*

*The Department, Guild and PSA are currently working on implementation details including Professional Standards and Guidelines. It must be stressed that at present there are no specific details available; however Fact Sheets will be available on the 5CPA website over the coming months to clarify new business rules for pharmacists.*

*AACP Chair Debbie Rigby said, "While I support the current model of HMRs through community pharmacies and believe it will remain a valuable component of this service, I see the increased flexibility offered by these changes as maturation of the profession. It is time to release individual accredited pharmacists to innovate their own business models to align with general practitioner and consumer expectations.*

*"The changes will allow the evolution of different career paths for all pharmacists including young graduates and more experienced pharmacists. Good communication and collaboration with GPs will be the key to successful implementation of these revised HMR and RMMR models."*

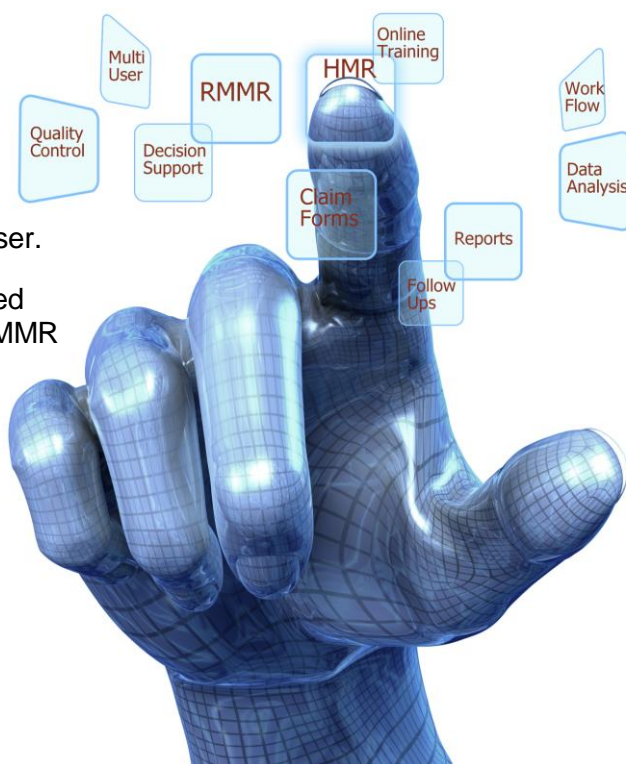
AACP website: [www.aacp.com.au](http://www.aacp.com.au)

## The latest in... Medication Review Management Software

The most advanced HMR/RMMR management, decision support and reporting system. Suitable for large multi-pharmacy organisations or the small single user.

Medication Review Manager (MRM) is a complete centralised business system that manages every aspect of the HMR/RMMR process, from referral to payment. Includes support for **Direct Referrals** and the **new RMMR changes**.

A fully functional medication review system running in your organization in minutes. No software to install. Access from any computer connected to the internet.



Register for a free trial @  
[www.medscope.com.au](http://www.medscope.com.au)  
ph: (03) 6223 8822

 @medscopeMRM



## David's Locuming Adventures

David Haworth has been a locum pharmacist with us since we began operating in early 2009. He was one of the first locums to take up the SOS Profiler online ([www.pharmacysos.com.au/davidhaworth](http://www.pharmacysos.com.au/davidhaworth)), where you can view his availability and book online.

David locums across the nation with camera in hand and has taken some truly amazing shots of the Australian landscape!! Here is what David has to say...

"....since 2004 I have been working as a Pharmacy Locum.

While I am based in Sydney I find myself working in rural Australia, many times interstate. I have always been a keen photographer and with extended trips away from home based mostly travelling by car I have had many opportunities to capture our beautiful country with my camera.

I have worked in Alice Springs, Hobart, South Australia and in many places in Queensland.

Now with National registration this is made much easier. I enjoy seeing and interacting with people in small towns and am open to working virtually anywhere there is a pharmacy. Later this year I am looking forward to a month on the Great Australian Bight and seeing wonderful sunsets along the cliffs and capturing them with my camera. Locuming is a job but also an adventure for me and I love being paid to travel and experience our great country.

My Photography has evolved and improved, with some success in competitions and recently I have taken up the challenge of portrait photography with all the new techniques it involves. All this keeps my mind active and each day is exciting..."

David's work can be seen and purchased on <http://www.redbubble.com/people/sunseekerpix>

## FMRC Business Development Course

I attended the FMRC Business Development course a number of years ago and am happy to recommend attending this workshop. One of the best investments one can make is an investment in education.

After having managed a number of pharmacies over the last decade, I continue to refer to the workshop notes for information on how to better manage business, people and myself using some of the tools I learned there.

If you are interested in attending this workshop, it's running this year in Sydney on 21-23 September. Details are on the front page of this newsletter.

Don't just take it from me, here

is what other attendees have had to say about Geoff Perry's workshop:

- "As a second-time attendee this has given me the enthusiasm to go back and tackle the Front-of-Shop and make it profitable. The Bizshed tools will enable me to show my staff their budgets and what we can do to improve the business"

*Gordon Sloan - Heathcote Pharmacy*

- "With no training in financial management I found this course extremely engaging and eye-opening. Am looking forward to applying these new skills to my workplace".

*Samuel Pankhurst -  
Newstead Capital Chemist  
Samer Hakim*

*Pharmacy S.O.S can help you with your HMR business model. Call us now to find out how!*



P.O. BOX 2053 | ROWVILLE VIC 3178  
P: 1300 505 247 | F: 1300 204 656

## Last chance to take advantage of our Online FREE MOVIE OFFER



Did you know you can book locums online on the Pharmacy S.O.S Website? This convenient feature means that you can book from anywhere, anytime with internet access!

And for the Month of June and July, all online bookings will earn TWO FREE ADULT MOVIE Vouchers!

Please note, while the "60 Minute Locum Service or It's FREE" offer only applies to bookings using our toll free 1300 number, all other guarantees, including the professional conduct of the locum, are still in place.

Book now at [pharmacysos.com.au/online](http://pharmacysos.com.au/online)

USE PROMOTION CODE: MOVIES